

# Conflict-Free Case Management

To stay updated with information, please visit : <http://dhs.sd.gov/dd/cfcm/>

## Exercise Freedom of Choice!

# Act Now!

# Don't Wait!

**Make your choice of Case Management Provider by September 30, 2016.**

Over half of the HCBS Waiver and Community Training Services participants have transitioned to Conflict Free Case Management since June 1, 2016.

**October 1, 2016:** If you have not chosen a case manager, the South Dakota Division of Developmental Disabilities will begin assigning participants to a case management organization.

**November 1, 2016:** All HCBS waiver and Community Training Services participants will have a conflict free case management provider.



See the back of this document for frequently asked questions.

## Contact Information:

### Benchmark Human Services

<http://benchmarkhs.com/>

(866)417-9203

(605)644-7370

### LifeScape

<http://www.lifescapesd.org/>

Children's services: (605)444-9500

Adult Services: (605)336-7100

### New Horizons

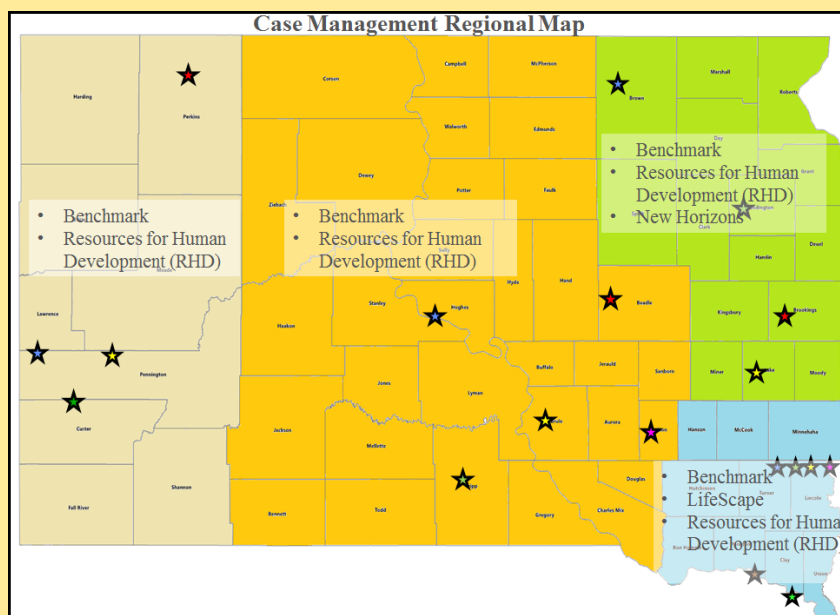
<http://www.humanserviceagency.org/>

(800)444-3989

### Resources for Human Development (RHD)

<http://www.rhd.org/southdakota/>

(605)222-1245



For information on coverage in your region and the most updated Provider Map please visit this link:

<http://dhs.sd.gov/dd/cfcm/>

# Frequently Asked Questions



For more information please visit the website : <http://dhs.sd.gov/dd/cfcmm/>

## 1. When will my case manager take over supports?

You, the case management provider and your Community Support provider, will agree on a start date which will be before November 1, 2016.

## 2. Who will write my ISP?

The case manager you choose will write the ISP based upon meeting conversations between all parties who attended the meeting and shared information.

## 3. Who facilitates my ISP meeting?

You are encouraged to facilitate your meeting to the extent you desire. Otherwise meetings will be facilitated by the case manager you choose. Your ISP team will be involved.

## 4. Can I change my case manager if I choose?

Yes, you may initiate a change in case management if you choose.

## 5. Will my ISP meeting be held at the same time each year?

Yes, however during this time of transition to a new provider, brief extensions have been granted to case managers but ISP meetings should return to the same time as past years.

## 6. Will I be required to choose to a conflict free case manager?

To exercise the most choice and control over who your case manager is, it is recommended you make that choice prior to October 1, 2016. If you do not choose a case manager before this date, one will be assigned to you.

CHOICES is a Medicaid Waiver program which delivers HCBS for individuals with intellectual and developmental disabilities.

### For more information contact:

Colin Hutchison, Waiver Manager  
Department of Human Services  
Division of Developmental Disabilities  
[Colin.Hutchison@state.sd.us](mailto:Colin.Hutchison@state.sd.us)



East Highway 34  
c/o 500 East Capitol  
Pierre, SD 57501  
Phone: 605.773.3438  
Fax: 605.773-7562  
Website: <http://dhs.sd.gov/dd/>

